Job Description

Job Title:	**Risk Event Analyst**
Company:	Euler Hermes Consulting (Shanghai) Co., Ltd
Place:	Shanghai
Division:	Credit Team
Required working experience:	2-5 years

Responsibilities

- Reviewing credit insurance policy conditions, endorsements and other related legal documents

- Contacting with law firms regarding to insurance policy, debt collection and other related legal issues

- Providing consulting services internally and externally for policy conditions and claim processes to ensure the service delivered is above the agreed standard

- Entering and processing of claims received from clients in timely manners

- Review and analyze content of claims within authority for validity and coverage analysis to determine/ assess liability to the company

- Contacting client regarding supporting documentation and/ or claim status to ensure delivery of a focused claim service

- Allocate recoveries or salvages when any between policyholder and the company

- Acquire and efficiently organize the relevant evidence and information to accurately assess the value of the claim and to recognize potential fraud/recovery indicators

- Handle objections to claims through negotiations with policyholders ensuring settlement at an optimum level

- Resolve claims issues which may have a major impact on claims settlements and the retention of business

- Reporting claims/ reserves data periodically for management review

- Tasks related to claims from the team

Requirements:

- Bachelor degree or equivalent is preferred with relevant Insurance qualifications

- Majored in law, and a PRC judicial certificate is a plus

- 2 - 5 years insurance claim experience, with minimum 1 years working experience in legal related position especially having experiences in claim assessment, recovery, litigation or debt collection

- Knowledge of credit insurance policy is a prefer

- Very good communication and negotiation skills both in Mandarin and English

- Be able to articulate how to prioritize and work to deadlines

- Desire to learn and be flexible to travel