

## Job Description

<b>Job Title:</b>	AI Innovation Program Intern
<b>Company:</b>	Euler Hermes Consulting (Shanghai) Co., Ltd.
<b>Location:</b>	Shanghai
<b>Duration:</b>	3-6 months

### About the Program

We are launching a cross-department AI Program to accelerate AI adoption and workflow automation across the APAC region. To support this initiative, we are building a team of AI Program Interns who will work directly with different business units—including Risk, Commercial, Finance, Surety and HR.

Each intern will be assigned to one or more departments, immersing themselves in real business operations to identify workflow pain points, explore AI or automation solutions, and help implement prototypes or optimized processes.

This program is ideal for students who enjoy problem-solving, innovation, and applying AI in real-world business scenarios.

### Key Responsibilities

1. Business Immersion & Pain Point Identification
  - Spend time with assigned departments to observe daily workflows and understand functional responsibilities.
  - Identify repetitive, manual, or inefficient processes that can benefit from automation or AI.
  - Conduct interviews and collect feedback from team members to map operational challenges.
2. AI Tool Research & Market Scanning
  - Explore and evaluate AI tools, automation platforms, and workflow optimization solutions relevant to each department.
  - Benchmark available tools (e.g., Copilot, LLM-based apps, data extraction tools, automation platforms).
  - Assess feasibility, usability, and risks associated with tool adoption.
3. Prototype Development & Solution Creation
  - Build simple AI-powered solutions using existing tools or low-code/no-code platforms.
  - Where applicable, support the development of lightweight internal tools (e.g., scripts, automation bots).
  - Collaborate with technical or business experts as needed.
4. Pilot Testing & Optimization
  - Assist in testing AI solutions with department users and gather feedback.
  - Iterate and refine workflows or tools based on user experience.
  - Document improved processes and support rollout to wider teams.
5. Reporting & Knowledge Sharing
  - Prepare case studies, solution summaries, and business impact updates.
  - Contribute to a growing “AI Use Case Library” for cross-department knowledge sharing.
  - Present findings to program leaders and APAC stakeholders.

**Required Qualifications**

We welcome students from diverse academic backgrounds, including but not limited to:

- Artificial Intelligence / Computer Science / Software Engineering
- Information Systems / Data Science
- Finance / Accounting
- Risk Management / Insurance
- Marketing / Business Analytics
- Human Resources / Organizational Psychology
- Business Administration / Management Science

**Preferred Skills:**

- Strong interest in AI, automation, digital tools, and workflow optimization.
- Analytical mindset with good problem-solving abilities.
- Ability to communicate clearly with different stakeholders.
- Curiosity, proactiveness, and willingness to learn across different functions.
- Experience with AI tools, no-code platforms, or basic programming is a plus.

**What You Will Gain**

- Direct hands-on experience in applying AI to real business operations across multiple departments.
- Exposure to APAC-level digital transformation and innovation initiatives.
- A portfolio of cross-department AI use cases and prototype solutions.
- Experience working with various functions—HR, risk, finance, commercial, etc.
- Practical knowledge in AI tools, automation technologies, and workflow redesign.
- A strong foundation for future careers in HR digitalization, business analytics, AI product roles, or consulting.

**Join Us**

If you are excited about solving real business challenges using AI and automation, and eager to contribute to building an **AI-Confident APAC Workforce**, we welcome you to join our AI Program team.